CASE STUDY

Matrix Provided Centralized Time-Attendance Solution to Prestigious Khimji Ramdas Group in Oman

Company Profile

Khimiji Ramdas Group (KR) is an established business conglomerate in the Sultanate of Oman. Headquartered in Muscat, it has earned the trust of many consumers over the past 143 years with its leadership position in consumer products, infrastructure, life style and logistics.

Sound marketing acumen, a financially strong foundation and progressive business outlook combined with a deep understanding of the local market dynamics, have made Khimji Ramdas the preferred business partner in Oman for leading global corporations.

Business Need/Challenge:

The prestigious Khimji Ramdas group did not have an existing system for Time- Attendance to manage their employees. The manual attendance process was very time consuming and its dependency on their HR personnel was manifold. Moreover, having offices in different locations across the UAE and Oman didn't help operational efficiency. They needed a system which could keep a closer tab on the movement of their employees across different locations.

The highlights of their business need were:

1. To automate and have centralized Time-Attendance processing of all locations
2. To have online transmission and storage of data at centralized location
3. To be able to integrate with third party ERP
4. Have a single device to record both Time-Attendance and control Access of users
5. Have alert notifications in case of device malfunction
6. To have authentication levels that would allow user of one division to be able to manage users/ terminals of that division only

Matrix Offered Solution:

With extensive study of the existing system and client requirements, Matrix team gave a comprehensive solution to Khimji group that took care of all their business challenges.

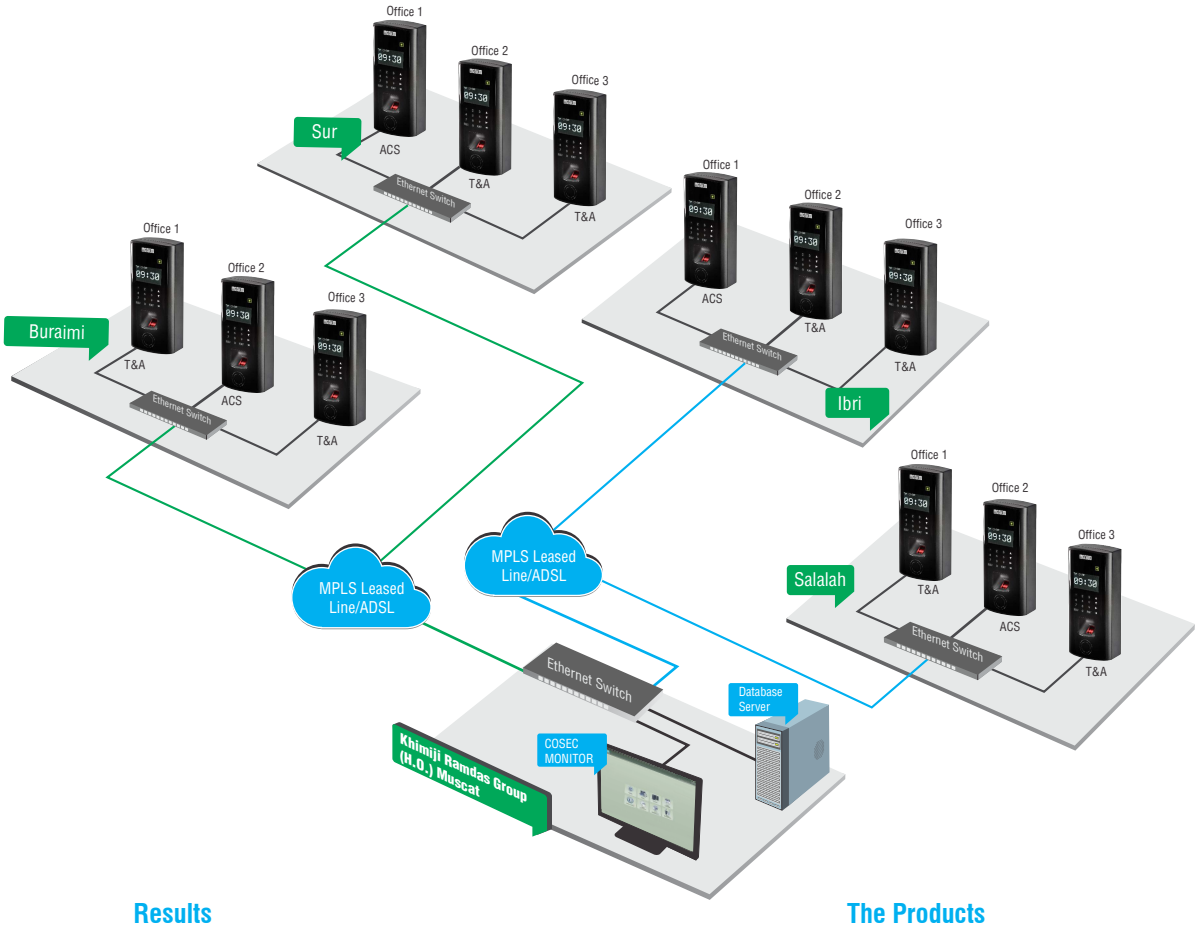
Matrix COSEC range of products (COSEC DOOR FOT and COSEC DOOR FOP) were used to provide innovative “IP to door technology” which offered direct connectivity of devices to the server for both access control and time-attendance without dependency on any other hardware. 200+ devices connected via VPN to the central server at Muscat head office. Online transmission and storage of data at centralized location was also achieved at KR head office server.

Matrix offered biometric based basic access control and transferred all raw time-attendance events to their ERP system on a real time basis.

Matrix system could generate alert to specified employees via SMS/EMAIL as well as provide real time indication of same on its monitoring window upon malfunctioning of devices.

Matrix system could regulate level of viewing/editing/adding/deleting and printing rights for each individual user by configuring their type of roles within a system (and role rights as specified). Furthermore, system also allowed creating even customized login users as per requirements and defining their required rights.

Solution Diagram

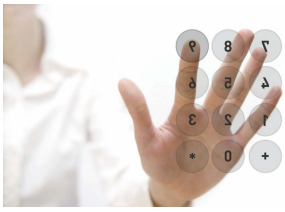


Results

- Reduced costs and time savings
- Integration with third party ERP
- Single hardware performing both functions of Time-Attendance and Access Control
- Central monitoring of 200+ devices

The Products

- COSEC DOOR FOP
- COSEC DOOR FOT
- COSEC LE PLATFORM



ABOUT MATRIX

An ISO 9001 Company, Matrix is a leader in Telecom and Security solutions for modern businesses and enterprises. An innovative, technology driven and customer focused organization; the company is committed to keep pace with the revolutions in the telecom and security industries. With around 30% of its human resources dedicated to the development of new products, Matrix has launched cutting-edge telecom products like IP-PBX, Universal Gateways, VoIP Gateways and Terminals, GSM Gateways, Access Control and Time-Attendance Systems and Fire Alarm Systems. These solutions are feature-rich, reliable and conform to the international standards.Having global foot-prints in Asia, Europe, North America, South America and Africa through an extensive network of more than 500 channel partners, Matrix ensures that the products serve the needs of its customers faster and longer. Matrix has gained trust and admiration of more than 150,000 customers representing the entire spectrum of industries. Matrix has won many awards for its innovative products.

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Due to continuous technology upgradations, product specifications are subject to change without notice.