CASE STUDY

Matrix Provided Multi Location Time-Attendance Solution to Security Giant Tyco

Company Profile:

Tyco, a world leader in safety and security solutions has been delivering the latest solutions to unique business challenges. With their global reach and unparalleled range of products and services, Tyco has helped customers achieve their safety, security and business with the right solutions.

Business Need/Challenge:

Tyco had an existing time-attendance system which was not functioning at optimal levels. With many problems such as delayed punch data, hardware repair issues, non-availability of spares, poor after sales support and high replacement costs, Tyco need a vendor who could be more reliable.

Their main requirement was to have access control with biometric time-attendance for 4000 users across 8 locations pan India. Another important requirement was to track the manufacturing unit's shifts and schedules.

They were looking for centralized software which they could host on their own server and integrate with their current HRIS application.

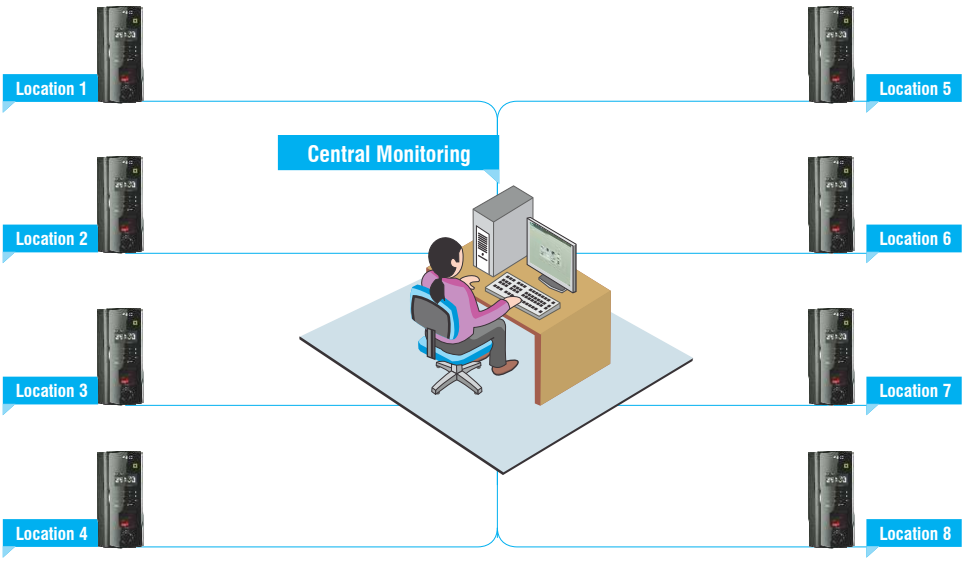
Matrix Offered Solution:

Matrix proposed their COSEC range of products to Tyco which could take care of their business challenges. An extensive POC was done after the proposal stage to show the performance of the hardware, software, including integration with their current HRIS system.

An important aspect that made Tyco chose the solution was also the product's aesthetics and software features for multi locations. With Matrix's product range, Tyco has implemented below solution

- Connected all locations with their central location for time-attendance
- Integration with HRIS software
- Centralized monitoring and control of all devices
- Auto data push to a central server
- Configured flexible attendance policies

Application Diagram



Results

- Enhanced time-attendance solution with flexibility
- Fast fingerprint recognition
- Reduced costs and time savings on maintenance
- Excellent after sales support
- Central monitoring
- Direct salary generation using HRIS integration

The Products

- COSEC DOOR FOP
- COSEC CPM MIFARE SMART
- COSEC LE PLATFORM
- COSEC LE TAM
- COSEC LE ACM
- COSEC PANEL LITE
- COSEC ENROLL FINGER
- COSEC LE USER1000

ABOUT MATRIX

An ISO 9001 Company, Matrix is a leader in Telecom and Security solutions for modern businesses and enterprises. An innovative, technology driven and customer focused organization; the company is committed to keep pace with the revolutions in the telecom and security industries. With around 30% of its human resources dedicated to the development of new products, Matrix has launched cutting-edge products like IP-PBX, Universal Gateways, VoIP Gateways and Terminals, GSM Gateways, Access Control and Time-Attendance Systems, Video Surveillance System and Fire Alarm Systems. These solutions are feature-rich, reliable and conform to the international standards. Having global foot-prints in Asia, Europe, North America, South America and Africa through an extensive network of more than 500 channel partners, Matrix ensures that the products serve the needs of its customers faster and longer. Matrix has gained trust and admiration of more than 350,000 customers representing the entire spectrum of industries. Matrix has won many international awards for its innovative products.

For further information, please contact:

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Due to continuous technology upgradations, product specifications are subject to change without notice.